

# CODE ENFORCEMENT

CITY OF ORLANDO



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# WHAT IS CODE ENFORCEMENT?

CODE ENFORCEMENT IS A FUNCTION OF LOCAL GOVERNMENTS THAT ENFORCES A SET OF RULES, ORDINANCES, PRINCIPLES, OR LAWS (ESPECIALLY WRITTEN ONES) AND ENSURING OBSERVANCE OF A SYSTEM OF NORMS OR CUSTOMERS.



# WHO IS A CODE ENFORCEMENT OFFICER?

IS AN AUTHORIZED AGENT OR EMPLOYEE OF THE CITY OF ORLANDO WHOSE DUTY IT IS TO INSURE COMPLIANCE WITH THE CODES AND ORDINANCES OF THE CITY.



# WHO IS A VIOLATOR?

IS ANY OWNER, OPERATOR, OR LEGALLY RESPONSIBLE PERSON OR BUSINESS ENTITY, WHO OWNS, LEASES, OR MAINTAINS PROPERTY THAT IS ALLEGED TO HAVE VIOLATED CITY CODES AND ORDINANCES. OWNERS ARE ULTIMATELY RESPONSIBLE FOR CONTROLLING CONDITIONS AND USES ON THEIR PROPERTY. "VIOLATOR" ALSO REFERS TO THE INDIVIDUAL OR BUSINESS ENTITY THAT ACTUALLY COMMITTED THE ALLEGED CODE VIOLATION.



# WHY IS CODE ENFORCEMENT IMPORTANT?

CODE ENFORCEMENT IS IMPORTANT FOR ACCOMPLISHING COMMUNITY GOALS, SUCH AS PROTECTING PROPERTY VALUES AND THE ENVIRONMENT.



# WHAT IS THE LEGAL PROCESS?

- ALWAYS BEGINS WITH “NOTICE”
- POSTING
- CERTIFIED MAIL
- HAND DELIVERY
- PUBLICATION



# WHAT ARE SOME COMMON CODE VIOLATIONS?

- LOT CLEANINGS
- DMV (DISABLED MOTOR VEHICLES)
- HOUSING
- COMMERCIAL VEHICLES
- POOL
- ZONING
- SIGNS





# LOT CLEANINGS

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**The existence of excessive accumulation or untended growth of weeds, undergrowth or other dead or living plant life.**





# DMV (DISABLED MOTOR VEHICLE)

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No person in charge or in control of any property within the City, whether an owner, tenant, occupant, lessee, or otherwise, shall allow any derelict, disabled or abandoned vehicle to be placed or remain on such property.



05/04/201



# HOUSING

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- Exterior/interior doors, windows, and walls
- Roof/roofing components
- Electrical
- Plumbing
- Mechanical



# COMMERCIAL VEHICLES

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**The parking of commercial vehicles is prohibited on the public streets or on or within privately owned driveways or property within all residential or office districts.**



# POOL

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**SWIMMING POOLS SHALL BE  
MAINTAINED IN A CLEAN AND  
SANITARY CONDITION AND IN  
GOOD REPAIR.**





# ZONING

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- Parking on the grass
- Recreational vehicles
- Noise
- Walls & fences
- Sidewalk Café
- Working without permits



# SIGNS

SIGNS ARE NOT PERMITTED IN THE CITY RIGHT-OF-WAY.

SIGN POLLUTION CONTINUES TO BE AN EVERYDAY ISSUE. SIGNS ARE REMOVED REGULARLY AND DAILY.



# HOW CAN I SUBMIT A COMPLAINT?

CALL 407-246-2686 7:30 am – 4:30 pm

OR GO ONLINE 24/7 & SUBMIT A COMPLAINT

[CODEENFORCEMENT@ORLANDO.GOV](mailto:CODEENFORCEMENT@ORLANDO.GOV)

[ORLANDO.GOV/BUILDING-DEVELOPMENT/CODE-ENFORCEMENT/REPORT-A-CODE-VIOLATION](https://ORLANDO.GOV/BUILDING-DEVELOPMENT/CODE-ENFORCEMENT/REPORT-A-CODE-VIOLATION)





# WHAT ARE THE CODE ENFORCEMENT PROCEDURES?

- RECEIVE COMPLAINT FROM CITIZEN
- OBSERVE THE VIOLATION
- KNOCK AND TALK
- EVIDENCE COLLECTION
- RESEARCH / DATA COLLECTION
- NOTICES PREPARED, POSTED AND/OR MAILED



# WHAT IS A REASONABLE TIME TO ACHIEVE COMPLIANCE?

- PARKING VIOLATIONS – 0-72 HRS
- DISABLED VEHICLES 10 DAYS
- OVERGROWN YARDS 15 DAYS
- HOUSING VIOLATIONS 30-90 DAYS
- ZONING VIOLATIONS 0-90 DAYS
- SOME CASES RESOLVED THROUGH ADMINISTRATIVE COMPLIANCE
- OTHERS REFERRED TO CEB IF NOT IN COMPLIANCE



# WHAT HAPPENS IF COMPLIANCE IS NOT ACHIEVED?

VEHICLES THAT ARE DMV'S OR VEHICLES THAT ARE IN VIOLATION ON THE CITY RIGHT-OF WAY CAN BE TOWED.

LOT CLEANINGS THE CITY'S LANDSCAPE CONTRACTOR WILL CUT THE GRASS WITH COST BEING PLACED AS LEIN ON THE PROPERTY.

ALL OTHER CASES IF COMPLIANCE IS NOT ACHIEVED CASES WILL BE BROUGHT BEFORE CODE ENFORCMENT BOARD.



# WHAT IS CODE BOARD?

- SEVEN MEMBER QUASI-JUDICIAL BODY
- BOARD MEMBERS ARE ALL RESIDENTS OF THE CITY OF ORLANDO WHO VOLUNTEER FOR SERVICE
- FAIR AND IMPARTIAL
- ISSUE SUBPOENAS FOR WITNESSES AND EVIDENCE
- ADJUDICATE GUILT OR INNOCENCE BASED UPON PREPONDERANCE OF EVIDENCE
- ISSUE FINDINGS OF FACT, CONCLUSIONS OF LAW AND ORDERS
- AUTHORIZE IMPOSITION OF LIENS AND FORECLOSURE PROCEEDING



# CONTACT INFORMATION

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# QUESTIONS

