

DRAFT Consolidated Annual Performance and Evaluation Report (CAPER) Program Year 2022



Housing & Community Development Department
400 South Orange Avenue
Orlando, FL 32802-4990

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The 2022 Consolidated Annual Performance Evaluation Report provides a description of the activities the City of Orlando Housing and Community Development Department undertook during Program Year 2022 to address priority needs and objectives identified in the Five-Year Strategic Plan. The goals of the Action Plan were:

1. Develop and preserve decent, safe, and affordable rental and owner-occupied housing.
2. Reduce homelessness through permanent supportive housing with appropriate supportive services to ensure stabilization.
3. Meet the needs of persons with HIV/AIDS and their families by providing housing, healthcare, and supportive services.
4. Support vulnerable/at-risk populations through transitional and/or rapid re-housing.
5. Expand job readiness opportunities for special needs populations.
6. Ensure fair housing opportunities for all residents.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee’s program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

Strategic partnerships were maintained and created with subrecipient agencies whose commitment to Housing First prioritized repairs to low- to moderate-income homes, sheltering the homeless, increasing access to new homebuyer education, HIV health and housing, case management, identification assistance, and coordinated referrals.

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CR-10 - Racial and Ethnic composition of families assisted

**Describe the families assisted (including the racial and ethnic status of families assisted).
91.520(a)**

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

The racial background is included in the table above. The racial background for ESG and HOPWA are included in the ESG CAPER and HOPWA Caper attachments.

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CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	2,350,149	2,728,587
HOME	public - federal	1,443,425	0
HOPWA	public - federal	4,948,742	3,371,838
ESG	public - federal	202,592	202,592

Table 3 - Resources Made Available

Narrative

CDBG 2022 expenditures include \$1,865,895.17 in prior year funds.

HOME 2022 program income funds are being expended before grant funds. See Table 7 for Program income expenditures.

HOPWA 2022 expenditures include \$0.00 in prior year funds

ESG 2022 expended funds include \$0.00 in prior year funds.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
Citywide	100	100	Housing, homelessness, public facilities and services, HIV AIDS

Table 4 – Identify the geographic distribution and location of investments

Narrative

Programs are administered Citywide.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

Sub-recipients of federal funding provide the City information on other funding obtained by the organization, funding which is committed to organizational operations, programs and expanding the capacity of the organization. These funds are additional funds applied to support the same activity, priority projects, and community needs that the Consolidated Plan identifies.

The Community Development Block Grant Program provided a total of \$2,291,913.67 from a variety of sources, including \$590,499.64 from other state/local governments and \$1,701,414.03 from private and other funding.

HOME Investment Partnerships Program for fiscal year 22/23: \$1,300,000 in funds have been allocated to the Fern Grove Apartments senior, multifamily, affordable-housing development that will consist of a 4-story, energy-efficient, concrete block and plank apartment building with elevators housing 138 units (70 one bedroom one bath units and 68 two bedroom two bath units), management offices, a fitness room, a large gathering room, meeting/card rooms, and a courtyard with a screened-in porch and gazebos. Specimen oak trees are preserved throughout the site, which is located on 6.6-acres at the north end of a 22-acre parcel located at 3750 WD Judge Drive, between John Young Parkway and Mercy Drive. The development will serve low to very low income senior families in the area, with 100% of the units being certified affordable housing and set aside for tenants making incomes of 60% Area Median Income (AMI) on average. 5 units are set aside for tenants making 22% AMI and another 21 units for tenants making 30% AMI. Construction began in the 4th quarter of 2022 and should be completed and fully leased by the 3rd quarter of 2024. The development is estimated to cost in excess of \$42 million, or \$304,000 per unit.

The Housing Opportunities for Persons with AIDS (HOPWA) Program leveraged a total of \$3,566,263. A federal government-funding source provided \$1,748,097 and \$1,818,166 from private and other funding.

Emergency Solutions Grant activities provided a total of \$793,569.30 in leveraged funds of which \$501,895.30 came from fund raising and local donations, and \$291,674.00 from In-Kind donations, exceeding the federal 100% match requirement.

No publicly owned land or property located within the jurisdiction were used to address the needs identified in the plan.

Fiscal Year Summary – HOME Match	
1. Excess match from prior Federal fiscal year	12,319,448
2. Match contributed during current Federal fiscal year	155,000
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	12,474,448
4. Match liability for current Federal fiscal year	180,429
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	12,294,019

Table 5 – Fiscal Year Summary - HOME Match Report

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Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match
1. 15.29 NON	08/25/2023	35,000	0	0	0	0	0	35,000
10.15.29 NON	10/30/2017	14,999	0	0	0	0	0	14,999
11. 15.29 NON	12/20/2018	14,999	0	0	0	0	0	14,999
12. 15.29 NON	02/07/2019	25,000	0	0	0	0	0	25,000
13. 15.29 NON	02/12/2018	10,000	0	0	0	0	0	10,000
14. 15.29 NON	02/12/2018	10,000	0	0	0	0	0	10,000
15. 15.29 NON	02/12/2018	10,000	0	0	0	0	0	10,000
16. 15.29 NON	03/25/2019	23,925	0	0	0	0	0	23,925
17. 15.29 NON	05/30/2018	10,000	0	0	0	0	0	10,000
18. 15.29 NON	05/30/2019	25,000	0	0	0	0	0	25,000
19. 15.29 NON	05/09/2019	25,000	0	0	0	0	0	25,000
2. 15.29 NON	05/26/2023	40,000	0	0	0	0	0	40,000
20. 15.29 NON	01/30/2020	30,000	0	0	0	0	0	30,000

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match
21. 15.29 NON	06/25/2020	30,000	0	0	0	0	0	30,000
22. 15.29 NON	06/18/2020	10,000	0	0	0	0	0	10,000
23. 15.29 NON	06/20/2019	25,000	0	0	0	0	0	25,000
24. 15.29 NON	06/27/2018	14,999	0	0	0	0	0	14,999
25. 15.29 NON	08/14/2018	10,000	0	0	0	0	0	10,000
26. 15.29 NON	08/22/2017	10,000	0	0	0	0	0	10,000
27. 15.29 NON	01/17/2017	10,000	0	0	0	0	0	10,000
28. 15.29 NON	03/30/2017	14,999	0	0	0	0	0	14,999
29. 15.29 NON	04/20/2017	10,000	0	0	0	0	0	10,000
3. 15.29 NON	05/05/2023	30,000	0	0	0	0	0	30,000
30. 15.29 NON	05/11/2017	10,000	0	0	0	0	0	10,000
4. 15.29 NON	02/24/2023	30,000	0	0	0	0	0	30,000
5. 15.29 NON	12/02/2022	20,000	0	0	0	0	0	20,000
6. 15.29 NON	02/11/2022	11,917	0	0	0	0	0	11,917

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match
7. 15.29 NON	09/09/2022	30,000	0	0	0	0	0	30,000
8. 15.29 NON	09/30/2022	30,000	0	0	0	0	0	30,000
9. 15.29 NON	01/31/2018	10,000	0	0	0	0	0	10,000

Table 6 – Match Contribution for the Federal Fiscal Year

HOME MBE/WBE report

Program Income – Enter the program amounts for the reporting period				
Balance on hand at beginning of reporting period \$	Amount received during reporting period \$	Total amount expended during reporting period \$	Amount expended for TBRA \$	Balance on hand at end of reporting period \$
1,550,000	0	801,405	0	698,595

Table 7 – Program Income

Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period						
	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Contracts						
Dollar Amount	0	0	0	0	0	0
Number	0	0	0	0	0	0
Sub-Contracts						
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0
	Total	Women Business Enterprises	Male			
Contracts						
Dollar Amount	0	0	0			
Number	0	0	0			
Sub-Contracts						
Number	0	0	0			
Dollar Amount	0	0	0			

Table 8 - Minority Business and Women Business Enterprises

Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted						
	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

Table 9 – Minority Owners of Rental Property

Relocation and Real Property Acquisition – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition

Parcels Acquired		0	0			
Businesses Displaced		0	0			
Nonprofit Organizations Displaced		0	0			
Households Temporarily Relocated, not Displaced		0	0			
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

Table 10 – Relocation and Real Property Acquisition

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CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	1,020	1,824
Number of Non-Homeless households to be provided affordable housing units	80	17
Number of Special-Needs households to be provided affordable housing units	560	706
Total	1,660	2,547

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	20	0
Number of households supported through The Production of New Units	6	11
Number of households supported through Rehab of Existing Units	32	68
Number of households supported through Acquisition of Existing Units	2	0
Total	60	79

Table 12 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

Goals established were estimates based on anticipated entitlement funding. Overall, the city met or exceeded goals. In addition to the funds received through the entitlement programs, HOME, CDBG, ESG, and HOPWA, the City received funding that assisted with the provision of affordable housing. The city received a separate large funding source directly through the Treasury Department in order to provide Rental Assistance, the city prioritized exhausting that resource before utilizing any other sources. Under the City's Emergency Rental Assistance Program (ERAP1 and2) the city assisted 2,314

low- and moderate- income households. A total of \$13,689,408 were disbursed for these programs. In addition, the city receives funding from the State of Florida known as the State Housing Initiative Partnership or SHIP to preserve and develop affordable housing. The Down Payment Assistance and Housing Rehabilitation programs are funded through the SHIP Program. SHIP funds were utilized to rehabilitate 8 ADA rental units in an affordable rental housing complex within the City. A total of 32 households were assisted with the SHIP rehabilitation and repair program and 7 households received downpayment assistance. It should be noted that the current market makes it difficult for homebuyers with the need of subsidy to participate since cash buyers and investors are competing for the same inventory.

The City of Orlando made efforts toward the preservation and development of affordable housing. The City established housing and homelessness as a key City priority, so planning and grant management was and continues to be focused on those key priorities. Under the Continuum of Care, regionally 770 homeless households were housed in emergency shelters, 354 were housed in transitional housing. Other federal resources outside of HUD have also been anticipated to support upgrading and modernizing our homelessness infrastructure to better serve clients more holistically.

Discuss how these outcomes will impact future annual action plans.

The city will continue to strive for development of new affordable housing units as well as rehabilitation of existing units to ensure long-term viability. The city is committed to leverage funding resources available to reach housing goals. In 2021 the Consolidated Plan was amended, and goals were established at more realistic levels based on projected funding from HUD. Although the City strives to continue to meet or exceed goals, goal thresholds should be realistically determined to be attainable.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Table 13 – Number of Households Served

Narrative Information

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The City of Orlando works closely with the Homeless Services Network (HSN), the tri-county HUD lead agency and manager of the Continuum of Care. As a system of care, we utilize the Coordinated Entry System and an evidence-based assessment (known as the VI-SPDAT) to prioritize individuals and families for Housing First programs. This begins with outreach initiatives through partner agencies such as Health Care Center for the Homeless (HCCH), Service and Love Together (SALT Outreach), the Salvation Army of Orlando, the Coalition for the Homeless, the Christian Service Center, First Step Staffing, Veterans Administration, Pathways to Care, , Zebra Coalition, IDignity, r, Jewish Family Services (JFS Orlando), Heart of Florida United Way (211), and others.

The Continuum of Care operates a Coordinated Entry system, a data-driven person-centered process that streamlines access to the most appropriate housing intervention for each individual or family experiencing homelessness. This system: 1) Ensures all homeless individuals are known by name, 2) Increases seamless connections between agencies, 3) prioritizes clients based upon greatest need, allowing for more efficient use of community resources, 4) includes Hubs (pop-up sites), Diversion practices and special processes for Victims of Crime (Domestic Violence & Human Trafficking).

Our Permanent Supportive Housing program for chronically homeless individuals with disabilities has been proven to be a cost-effective solution to ending homelessness, as participants enrolled in the program have less interaction with high-cost crisis systems, such as jails and hospitals.

In addition, we use Rapid Rehousing which is permanent housing and time-limited rental assistance for or families and individuals, including those with limited or no income and survivors of domestic violence. Research demonstrates that those who receive rapid re-housing assistance are homeless for shorter periods of time than those assisted with shelter or transitional housing.

Addressing the emergency shelter and transitional housing needs of homeless persons

The City of Orlando partners with three large emergency shelters, two of which receive federal funding. The community has moved towards a Housing First model focused on Rapid Rehousing and Permanent Supportive Housing to transition those identified as a priority into the appropriate housing program. The City of Orlando, in partnership with the emergency shelters, transitional housing programs, and the Continuum of Care will continue to expand on these resources to serve the ever-growing need.

As part of the investment outlined above, the city plans to:

Invest in the Coalition for the Homeless to allow the blighted emergency shelter facility for families on their campus to be renovated and expanded to include Bridge Housing and affordable apartments within an urban-apartment style building designed to enhance and fit the residential neighborhood where it currently resides.

Partner with Orange County in the renovation of the men's and women's emergency shelter facilities at the Salvation Army and building their capacity to operate as a Housing First shelter thus allowing residents who are taking the next step toward homelessness to remain on campus during the day.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The City of Orlando and the Continuum of Care have invested time and resources into Diversion, a case management conversational technique dedicated to finding creative solutions to avoid homelessness or find housing. Diversion practices have been taught and encouraged across the Continuum of Care and implemented specifically in the City of Orlando partner agencies. Conclusions from Diversion have been a decrease in the need for shelter beds, length of stay, and entries into the homeless response system.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

By prioritizing Housing First, the Continuum of Care is helping those experiencing homelessness focus on the goal of finding housing quickly and efficiently. By streamlining this process, providing universal training opportunity to case managers, and increase the intersectionality of services, we are working to ensure homelessness is brief and one-time only. Over the last year, awareness has increased, and plans have been made to not only address homelessness, but mental health and substance use, both of which lead to increased length of homelessness and returns to homelessness.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

The Orlando Housing Authority (OHA) is the only public housing agency in the City of Orlando. OHA administers low rent public housing and the Housing Choice Voucher Program (Section 8). OHA's fiscal year is from April 1 – March 31. For 2022-2023, OHA received the following funding: Housing Choice Voucher Program (\$47,451,139), Public Housing Operating Subsidy (\$5,315,370), Public Housing Rental Income (\$4,874,283), and Capital Fund (\$4,652,279). During the period, the OHA expended \$2,976,466 in Capital Fund Program funds to support, site preparation for Griffin Park demolition, retrofitting residential units for ADA compliance, AC replacements, elevator upgrades, emergency generators, IT network upgrades, and other minor improvements at the public housing properties.

Public Housing - OHA operates and maintains 1,315 public housing units throughout Orlando and Orange County. In November 2023, there were 1,014 occupied public housing units. This occupancy number reflects offline units (i.e., Griffin Park Apartments -171 units). The average annual gross income of all public housing households was \$21,376. The average annual gross income of elderly households was \$30,468. The average annual earned income of non-elderly, non-disabled households was \$27,005. Elderly households comprised 38% of the OHA's public housing population, and 54% of public housing households were headed by persons with disabilities. Seventy percent of public housing residents were of extremely low-income, 23% were very low-income, and 6% were low-income.

Public Housing Waiting List - As of November 2023, there were 11,512 households on the public housing waiting list. Seventy percent of the households on the waiting list were of extremely low-income, 23% very low-income, and 6% were of low-income. The elderly comprised 11% of the waiting list with an average annual income of \$12,611. Non-elderly households made up 89% of the waiting list with an average annual income of \$14,860. Three-percent of families on the public housing waiting list were headed by persons with disabilities. The public housing waiting list is closed.

Section 8 Housing Choice Voucher Program - The OHA administers 4,638 housing choice Section 8 vouchers including: 619 Veterans Affairs Supportive Housing vouchers and 383, Special Purpose Vouchers. The Special Purpose Vouchers include Family Unification (29), Non-Elderly Disabled (100) and SRO (100) at Maxwell Terrace, and Emergency Housing Vouchers (154). As of November 2023, there were approximately 4,031 regular vouchers leased (not including VASH, SRO, and incoming ports). Seventy percent of housing voucher participants were extremely low-income, 23% were very low-income, and 7% were of low-income. Elderly households comprised 40% of all housing choice voucher participants with an average income of \$20,028. Fifty percent of housing voucher households were headed by persons with disabilities (elderly and non-elderly). The average annual income of non-elderly, non-disabled Section 8 households was \$19,959, while the average income of disabled (non-elderly) households was \$16,606.

Section 8 Housing Choice Voucher Waiting List - As of November 2023, there were 14,641 families on

the housing choice voucher waiting list. Sixty-nine percent of applicant households were of extremely low-income, 24% were of very low-income, and 6% were of low income. Four-percent of households on the voucher waiting list were classified as disabled and 9% elderly (disabled and non-disabled). The average annual income of elderly families on the waiting list was \$15,412. Eighty-eight percent of the Section 8 housing voucher waiting list comprised non-elderly/non-disabled households. The Section 8 waiting list is closed.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The Orlando Housing Authority is working with the City of Orlando Community Reinvestment Authority (CRA) to build up to 41 homes (including 13-19 affordable) on the Carver Park HOPE IV site, east of Westmoreland Avenue in downtown Orlando.

Resident Presidents Meetings- The Orlando Housing Authority meets with officers of resident association presidents of each site monthly. This Resident President's Meeting provides a forum for officers to speak directly with the President/CEO and key staff. The President/CEO provides information on upcoming activities and hears concerns from attendees. Resident presidents also provide updates on activities and make recommendations regarding management and capital needs for their respective sites. Meetings are held virtually, due to COVID-19 safety concerns.

Moving to Work (MTW) Demonstration Program - The Orlando Housing Authority is designated by the United States Department of Housing and Urban Development (HUD) as a Moving to Work (MTW) Demonstration Program agency. The MTW Program Demonstration is a 10-year program that allows housing authorities to implement flexible incentives normally not permitted to encourage self-sufficiency. The goals, objectives, and activities of the MTW Program are grounded in 3 statutory objectives established by HUD:

1. Reduce costs and achieve greater costs effectiveness in Federal expenditures.
2. Give incentives to families with children where the head of household is working, is seeking work, or is preparing for work by participating in employment support programs/training to improve self-sufficiency; and
3. Increase housing choices for low-income families.

One of the initial activities under the MTW Program was the establishment of a \$225 per month rent floor for non-elderly and non-disabled families. Participants unable to pay \$225 per month rent are referred to the MTW Resource Center where clients develop individual action plans and goals. Programs offered include self-improvement classes, childcare, and transportation. As an MTW Demonstration Agency, OHA can implement initiatives to address urgent needs within the community such as the Transitional Housing for the Chronically Homeless activity.

The Orlando Housing Authority receives the bulk of its funding from HUD. HUD is directing its focus towards the repositioning of public housing by allowing housing authorities the flexibility to preserve affordable housing within their communities through 4 repositioning strategies.

OHA carefully evaluated its public housing inventory and identified 6 sites suitable for demolition and future redevelopment. These sites were selected based on age, condition, obsolescence, configuration and the OHA's inability to keep pace with capital repair needs. OHA submitted demolition applications to the HUD Special Application Center July 2019. HUD approved the demolition of the OHA's oldest public housing site, Griffin Park Apartments. Plans are underway to demolish and redevelop the property.

OHA continues to manage the day-to-day operations of the Sanford Housing Authority

Actions taken to provide assistance to troubled PHAs

OHA is recognized as a "high performer" under the Public Housing Assessment System (PHAS) scoring system. The agency is not designated as "troubled" by HUD; therefore, the City of Orlando does not need to develop a specific plan to address this issue.

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CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

During program year 2022, City of Orlando Housing and Community Development (HCD) staff actively participated in the review of proposed amendments to the City's land use policies that would have a negative impact on affordable housing. All proposed increases to existing impact fees, building permit application and inspection fees, and requirements related to the development review process were flagged and evaluated and then submitted to the Affordable Housing Advisory Committee (AHAC) for review and recommendations. As a result, any passed ordinance or fee increasing the cost on housing production does provide options for those developing affordable housing. Options includes waivers or discounts in fees, or relaxed development requirements. In addition, the City's Intergovernmental Coordinator works closely with congressional lobbyist in educating elected officials, constitutional officers and legislative leaders on the effects proposed legislation will have on local jurisdictions efforts in the production and preservation of affordable housing.

The City has continued to take actions to increase the supply of affordable housing through the implementation of public policies that stimulate development of affordable units. Such actions include implementing the following policies: Reduced or Waived Impact Fees – reduces or waives transportation, school, and park impact fees to certified affordable housing developments; Density Bonus – the City provides a density bonus program opportunity for many of the city's zoning districts to receive additional density or intensity by providing on-site affordable units in conjunction with another approved uses; Alternative Development Standards – residential developments with at least ten contiguous dwelling units and a unit mix consisting of at least 20% of low- and very-low-income units are eligible to apply for alternative development standards, subject to building site and a neighborhood compatibly standards; and Expedited Permitting – certified projects are reviewed before market-rate projects, resulting in shorter review times.

HCD is an active member of the Nonprofit Housing Roundtable of Central Florida that is committed to strengthening inclusive affordable communities through the production and preservation of quality housing. The Roundtable consists of a collaborative alliance of diverse stakeholders, which represent development, building, financial and public sectors. The organization advocates for low- and moderate-income housing that can fit the diverse needs of our community, including transitional/permanent housing, supportive housing, rapid rehousing service, workforce housing and homeownership opportunities. A specific objective of the organization is to identify existing barriers and the modifications needed to enable more affordable housing production.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

To address the obstacles in meeting underserved needs existing in the city, the following strategies have been developed to utilize housing and community development programs. These strategies address those needs and improve the quality of life for low and moderate-income residents.

Credit issues for new Homebuyers - Efforts were made to screen families to determine creditworthiness prior to beginning the home buying process. Credit problems remain an obstacle for low-income families. The HCD worked with local organizations to offer free homebuyer education to low-income homebuyers. The assistance applies to first time homebuyers as well as households experiencing mortgage delinquency/default. The city no longer requires a minimum credit score in order to qualify for down payment assistance.

Senior Citizen Housing - Underserved needs also include the needs of the City's elderly population. The HCD continued to fund the repair and rehabilitation programs for owner-occupied housing for low-income homeowners, including seniors. Seniors whose homes are repaired will often choose to age-in-place. In addition, beginning in October 2019, the City of Orlando joined the AARP network of Age-Friendly Communities. As a member, the city conducted a community assessment to determine the City's age-friendliness, and published a plan called *Livable Orlando: An Age-Friendly Initiative Action Plan 2022-2025*.

The Homeless Population - ESG funds were utilized to assist the Coalition for the Homeless of Central Florida, Inc., Harbor House, The Salvation Army, Christian Service Center and United Against Poverty with emergency shelter operating costs and homeless prevention programs. The Homeless Services Network manages the coordinated entry system for the provision of services.

The Disabled Population with HIV/AIDS - The HCD continued to fund supportive service housing providers through HOPWA, who address the housing needs of low-income persons with HIV/AIDS and their families. Eligible low-income persons with HIV/AIDS and their families may access short-term rent, mortgage and utility assistance, tenant-based rental assistance, permanent housing placement and facility-based housing to prevent homelessness.

CDBG funds were used to acquire a property located at 1404 E. Concord Street, Orlando, FL 32803 to provide health care to low-income, uninsured local residents, utilizing a comprehensive care model. Acquisition of the property will enable Grace Medical to expand services to meet the community's growing needs.

ARPA Funds -the City of Orlando received approximately \$58 million in American Rescue Plan Act (ARPA) funding. After several public meetings, the City of Orlando decided to use its entire allocation of ARPA funding for government services under the (EC 6) Revenue Replacement Expenditure Category. The decision to use the ARPA allocation to fund government services allowed the City to leverage \$58M in general revenues to fund projects that address our community's most daunting challenges, including projects that are intended to respond to and equitably recover from the COVID-19 pandemic and economic downturn. Our "Accelerate Orlando" initiative focuses on: Affordable, bridge, and

permanent supportive housing; Homeless services; RISE Employment and Training Program; Community Violence Intervention; and Broadband Access.

During 2022 the BIPOC@HomeProgram Initiative was started by Bright Community Trust. The city has actively participated in this initiative. Since homeownership is out of reach for an increasing number of residents, especially people of color Bright Community Trust BIPOC initiative propose to achieve at least 5,000 net new BIPOC homeowners by 2028.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The City has been actively involved through both education and testing in addressing the issue of lead-based paint in federally assisted units built prior to 1978. The City's goal is to minimize the risk of lead-based paint hazards in residential units being funded with CDBG, HOME, or HOPWA funds.

During Program Year 2022, the City of Orlando continued to carry out a number of strategies to reduce and, if necessary, mitigate the risk of lead-based paint by following the HUD's Lead Safe Housing Rules (LSHR). Under the rule, firms performing renovation, repair and painting projects that disturb lead-based paint in homes, childcare facilities, and kindergartens built before 1978 must be EPA- or state-certified and must use certified renovators who follow specific work practices to prevent lead contamination. The City through the HCD Department reviewed and updated lead-based policies and procedures to implement lead-based paint regulations and requirements in a more effective and efficient manner.

Prior to providing federal assistance to a unit built before 1978, a lead-based paint information pamphlet from the Department of Environmental Protection (DEP) and the Department of Housing and Urban Development (HUD), along with a notification of possible lead-based paint were provided to the occupant of the unit. After notification to the occupant, the City or Subrecipient hired a lead-based paint risk assessor to identify any lead-based paint hazards and provide recommendations on acceptable options for controlling the lead. If mitigation would have been needed, an EPA or State-certified contractor with certified renovators would have been awarded the contract to mitigate in accordance with Title 24 Chapter 35 of the Code of Federal Regulations - Lead-Based Paint Poisoning Prevention in Certain Residential Structures. After mitigation, the risk assessor would re-visit the unit to conduct a post-abatement clearance, if they were not contracted for the mitigation. Notifications, disclosures, and reports of lead-based paint results were provided to occupants of the units in accordance with the Lead Based Final Rule. In addition, a recent policy was created to outline these rules for better compliance.

As part of a standard agreement, the city requires that borrowers of city administered federal funds for rental rehabilitation projects include the prohibition of the use of lead-based paint by any contractor or their assignee when engaged in painting surfaces.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The City is committed to eliminating poverty through making housing more affordable, preserving the

condition and availability of existing housing stock, and helping citizens build assets: human, social, financial, physical, and natural. To this end, the city and its community partners have incorporated an integrated system of services and programs to meet the various needs of individuals as they progress toward financial self-sufficiency.

In addition to supporting the initiatives of local organizations that serve low-income residents providing emergency shelter, transitional housing and social services, the city administered programs aimed to mitigate poverty and the problems associated with it. The city through its resources and partnerships directly impacted some of poverty's primary causal factors – poor-quality housing, unaffordable housing, lack of education, unemployment, low income, and ill health.

Section 3- The purpose of Section 3 is to ensure that employment and other economic opportunities generated by certain HUD financial assistance shall, to the greatest extent feasible, and consistent with existing federal, state, and local laws and regulations, be directed to low-and very low-income persons, particularly those who are recipients of government assistance for housing and to business concerns which provide economic opportunities to low- and very low-income persons. During 2022, the City through its HCD Department reviewed and redesigned its Section 3 policies and procedures to meet the requirements of the new regulations at 24 CFR Part 75. The City is committed to meeting the benchmarks established for Section 3 workers and Targeted Section 3 workers. The city proposes to provide training to all its subrecipients and developers to meet the intent of the 1968 Housing and Urban Development Act.

Housing - A lack of affordable housing creates housing cost burdens on low- to moderate-income persons, limiting their ability to pay for other goods and services, such as quality education and healthcare. The city has made it a priority to support housing initiatives and increase efforts to better leverage limited funding resources. The city offered a zero interest Owner-Occupied Housing Rehabilitation program, Rental Housing Rehabilitation, and also Home Ownership Assistance, which provided down-payment and closing cost assistance to qualified households. During 2022, the city implemented the Treasury Department Emergency Rental Assistance Program (ERAP1 and 2) to assist renters avoid eviction by paying rental arrears. This assistance was prioritized to assist extremely-low- and low- income residents.

Social Services -Many sub-recipients of CDBG and ESG funds offer social service programs in the city to aid persons with incomes below the poverty level. For example, the city increases family self-sufficiency by funding agencies that provide supportive services such as job training, job placement, substance abuse treatment, case management, education, short-term mental health services and independent living skills training.

Economic Development – The mission is to stimulate and guide the development of a vibrant, livable city that nurtures a creative, diverse, and balanced economy for Orlando's citizens, businesses, and visitors. The Economic Development Department is comprised of nearly 200 employees encompassing five City divisions: Planning, Permitting Services, Code Enforcement, Business Development, and

Downtown Development Board/Community Redevelopment Agency (DDB/CRA).

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The City provides technical assistance to lenders, not-for-profits, individuals, developers, and others for the purpose of preparing applications for funding, operating programs, and providing financing for various HUD funded projects.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

To enhance coordination between public and private housing providers and private and governmental health, mental health, and social services agencies, the HCD performed the following actions during program year 2022:

- Participated in the BIPOC@Home Initiative to increase homeownership opportunities for people of color.
- Coordinated and hosted the National Community Development Association Conference during June 2023.
- Participated in the Florida Housing Coalition Conference during August 2023 which main goal is to improve the quality of housing in Florida.
- Expended over 18 million in Emergency Rental Assistance provided in the American Rescue Plan.
- Coordinated with the Homeless Services Network of Central Florida, Inc. (HSN) — A private, nonprofit organization and the lead agency for the area Continuum of Care, HSN brings together homeless service providers and other organizations to address the issues of homelessness in the community.
 - Coordinated with the HOPWA Advisory Committee — The HOPWA Advisory Committee consists of representatives of Persons Living with HIV/AIDS (PLWH), HIV/AIDS service providers, and representatives of the Ryan White Planning Council.
 - Attended meetings and coordinated with HCD's housing counseling partners that provide homebuyer-counseling programs and work towards the development of additional homebuyer clubs throughout the community.
 - Attended meetings and coordinated with the Orange County Housing Department to support the development of affordable housing.
 - Attended meetings and coordinated with the Orlando Housing Authority to address the maintenance and development of affordable housing and any other public housing needs.
 - Coordinated activities with residential real estate professionals, mortgage lenders, mortgage brokers, and title companies to assist first-time homebuyers acquire their homes.
 - Coordinated with the City's Affordable Housing Advisory Committee on affordable housing

development issues producing a yearly report that is provided to City Council that provides recommendations on crucial policy items to support the development of affordable housing.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

The City of Orlando Office of Community Affairs and Human Relations (OCA & HR) is an agent of the U.S. Department of Housing and Urban Development (HUD) and provides the following services:

1. Accepts, investigates, and resolves complaints of discrimination, contingent upon the applicable rules and regulations mandated by Chapter 57 of the Code of the City of Orlando and contractual agreement with HUD.
2. Conducts education and outreach activities for the public in order to increase citizen awareness of their rights and the remedies available to them under existing discrimination laws.
3. Conducts training workshops for employers, housing providers, and individuals/entities involved in the business of providing access to places of public accommodation.
4. Administers and enforces Title VIII, also referred to as the federal Fair Housing Act, and Chapter 57 of the Code of the City of Orlando (Chapter 57), which makes it illegal to discriminate in the sale, rental and financing of dwellings, and in other housing-related transactions, based on race, color, national origin, religion, sex, familial status (includes children under the age of 18, living with parents or legal custodians, pregnant women, and people securing custody of children under the age of 18), and disability (mental or physical). Additionally, Chapter 57 provides further protection of marital status, sexual orientation, and gender identity/expression.

The OCA & HR serves a population of approximately 248,917 citizens and consistently engages in at least one educational outreach activity per month throughout Central Florida by disseminating brochures, conducting workshops, and staffing/participating at local events. Also, the OCA & HR has established partnerships with local fair housing groups, civil rights and disability organizations and housing providers. The agency provides housing counseling and information to the general public by phone, walk-ins, email, and online inquiry. Housing information is displayed in the OVA & HR and 17 City Community and Senior Centers. During 2022 the Office of Human Relations processed 822 public calls/inquiries pertaining to Equal Employment Opportunity/Affirmative Action and Fair Housing. From the total of calls/inquiries 491 or 60 % pertained to EEO/AA; 163 or 20% pertained to Fair Housing, the remaining were categorized as Other; Of that total, 18 or 2.2% were closed; 37 or 4.5% are under investigation; and 21 or 2.5% were classified as other. None resulted in charges.

Additionally, the City Housing and Community Development Department participated in various HUD Fair Housing Trainings. The City HCD Department has started the update of its current Analysis of Impediments to Fair Housing Choice Plan. The updated Plan is expected to be completed in Spring 2024.

The City of Orlando has effective outreach, education and information programs designed to create a good understanding among civic leaders, educators, and other citizens of all ages to reduce the adverse

effects and negative attitudes against protected classes.

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CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

Subrecipients are required to submit quarterly performance reports that help Housing and Community Development staff track if the agencies are on schedule to meet their budgeted goals or if there are any issues. Also, in each subrecipient agreement, there are timeline schedules for expenditures in order to ensure timeliness will be met by the City. Housing and Community Development staff have at least monthly meetings to discuss progress with meeting expenditure deadlines as well as accomplishment goals.

All new subrecipient projects as well as high-risk subrecipient projects complete desk monitoring to ensure compliance and understanding with policy and procedures. Additionally, all recurring subrecipient projects are monitored at a minimum once every three years.

We encourage all subrecipients to take affirmative steps to use small firms, minority owned firm, woman owned firms, or labor surplus area firms in its HUD financed activities by incorporating such businesses in solicitation lists whenever they are potential sources, ensuring that such businesses are solicited when identified as potential sources, dividing procurement requirements, when economically feasible, to permit maximum participation of such businesses, and requiring prime contractors, when subcontracts are left, to take affirmative steps to select such firms.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

A Public Notice was published in the Orlando Sentinel, a newspaper of general circulation in the Orlando, Orange, Osceola, Lake, and Seminole regions on Sunday, December 3, 2023. Citizens were invited to review and comment on the draft report during the review period of 12/3/2023 through 12/19/2023.

Copies of the draft CAPER were made available at the city's website, Orlando City Hall, Seminole County Library, Lake County Library, Orlando Public Library, Osceola County Library, and at the Orlando Housing Authority.

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CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction’s program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The overall objectives of the Consolidated Plan and Action Plan did not change during Program Year 2022. CDBG activities continued to make a positive impact on the community providing needed public services to Orlando families and households. Goals were accomplished in providing reable case management, housing counseling, and family stabilization.

The increasing need for affordable housing and permanent supportive housing for the chronically homeless remains a top Mayoral initiative especially during the pandemic. The emphasis on providing permanent supportive housing with wrap around services to the chronically homeless continues to be one of the primary objectives of our 2021-2025 Consolidated Plan.

The City will continue to address needs identified in the Consolidated Plan with available funding resources and make adjustments in the annual Action Plans as appropriate.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-50 - HOME 24 CFR 91.520(d)

Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations

Please list those projects that should have been inspected on-site this program year based upon the schedule in 24 CFR §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

1. PASF - Randall Polk 911 & 913 Randall Street and 1001 and 1009 Polk Street and 707 & 715 W. Jefferson and 200-206 N Parramore - Conducted an inspection on October 16, 2023. 8 units were inspected, and 6 units failed inspection. Failed G.F.C.I. outlet; (on vacant unit) air conditioner Pest Infestation, window screens, roof leak (water ceiling and wall damage and paint touch-ups), and roof soffits missing. A re-inspection is scheduled for November 27, 2023.
2. Clear Lake Apartments - Conducted an inspection on July 11, 2023. 9 units were inspected, 5 units failed inspection. Failed G.F.C.I. outlet, Pest Infestation only in 1 unit, smoke detectors not working, a few windows broken, ceiling bathroom mold, building light fixture cover glove, door hinges, wall and door damages, shower towel rack, stove door and handle broken, and cabinet draw missing. The units were re-inspected on August 22, 2023, and the outstanding items were corrected for 8 of the 9 units inspected. Still are pending only the stove door and the cabinet drawing. A final re-inspection is scheduled on November 15, 2023
3. Lake Davis Apartment – Conducted an inspection on July 10, 2023. 7 units were inspected. Passed inspection.
4. The Lifeboat Project – 608 Mariposa - Conducted an inspection on July 11., 2023. 3 units were inspected. Passed inspection.
5. Pendana Senior Residences at West Lake – Conducted an inspection on October 16, 2023. 2 units were inspected. Passed inspection.
6. City View Apartments – Last conducted inspection on July 11, 2022. Will inspect on 2025
7. Palm Grove Gardens – Conducted inspection on October 4, 2023. 25 units inspected. Passed inspection.
8. Boca Club Apartments- Last conducted inspection on April 18, 2022. Will inspect on 2025
7. Richard Allen Gardens Apartments – Last conducted inspection on March 27, 2022. Will inspect on 2025
8. Callahan Oaks Apartments– Last conducted inspection on April 27, 2022. Will inspect in 2025.
9. Fairlawn Village Apartments - The affordability period started on August 25, 2023. Will inspect in 2024

Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 24 CFR 91.520(e) and 24 CFR 92.351(a)

The annual monitoring plan for the City of Orlando includes a review of the Affirmative Marketing Plan for all activities. This information is collected during the first phase of the annual monitoring process

which is a “Desk Audit”. All units monitored continued to follow the appropriate “Affirmative Marketing Plan” in place and reviewed annually. The activities provide appropriate referrals as vacancies appear and projects provide safe and affordable housing to the community’s vulnerable population.

Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics

HOME Program Income was received totaling \$1,550,000 from City View, an affordable housing project that was sold to another party. Affordability restrictions remain at the property. Of the 249 total units, 27 units are restricted to 50% or below of the Area Median Income (AMI), and 82 units are at 60% AMI or below.

The program income funds are being used to fund a 138-unit affordable senior housing development by Banyan Development Group. \$1,300,000 helped fund 5 HOME units in the project. \$200,000 was used to complete Fairlawn Village, a 116-unit affordable family development in the Mercy Drive area in Orlando, FL. Of the 116 units, 5 units will be 22% AMI, 21 units at 30% AMI, 76 units at 60% and 36 units at 70% AMI.

Describe other actions taken to foster and maintain affordable housing. 24 CFR 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 24 CFR 91.320(j)

Additional City efforts include creating more housing opportunities with current city property in which a developer will propose between 50-80 affordable units at each site. Utilizing HOME ARP funds, the City is working with a non-profit to help build 9 units of housing for victim of domestic violence. The Affordable Housing Advisory Committee met this year to review established policies, procedures, ordinance, land development regulations, and the comprehensive plan in order to recommend specific actions or initiatives to encourage and facilitate affordable housing while protecting the ability of the property to appreciate in value. This is part of our Ongoing Review process by which local government considers, before adoption any policies, procedures, ordinances, regulations, and plan provisions that may increase the cost of housing development. Additionally, City staff is working with our planning department to work on increasing affordable housing opportunities through the Live Local Act, a state led initiative that allows for higher density and other incentives for building affordable housing.

CR-55 - HOPWA 91.520(e)

Identify the number of individuals assisted and the types of assistance provided

Table for report on the one-year goals for the number of households provided housing through the use of HOPWA activities for: short-term rent, mortgage, and utility assistance payments to prevent homelessness of the individual or family; tenant-based rental assistance; and units provided in housing facilities developed, leased, or operated with HOPWA funds.

Number of Households Served Through:	One-year Goal	Actual
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	390	277
Tenant-based rental assistance	152	125
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	166	114
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds	165	190

Table 14 – HOPWA Number of Households Served

Narrative

Table for report on the one-year goals for the number of households provided housing through the use of HOPWA activities for: short-term rent, mortgage, and utility assistance payments to prevent homelessness of the individual or family; tenant-based rental assistance; permanent housing placement assistance; and units provided in short-term or transitional housing facilities developed, leased, or operated with HOPWA funds.

CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
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Table 15 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF
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Table 16 – Qualitative Efforts - Number of Activities by Program

Narrative

Two CDBG projects were completed for a combined total 2,328 of labor hours. Of that total labor hours 1,269.9 were Section 3 labor hours worked. This represents 54% Section 3 labor hours worked. Targeted Section 3 labor hours worked was zero (0). Qualitative efforts were undertaken to hire Targeted Section 3 workers. The HOME Project was started before the new Section 3 regulations were put in place.

CR-60 - ESG 91.520(g) (ESG Recipients only)

ESG Supplement to the CAPER in *e-snaps*

For Paperwork Reduction Act

1. Recipient Information—All Recipients Complete

Basic Grant Information

Recipient Name ORLANDO
Organizational DUNS Number 070343640
UEI
EIN/TIN Number 596000396
Identify the Field Office JACKSONVILLE
Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance Orlando/Orange, Osceola, Seminole Counties CoC

ESG Contact Name

Prefix Mr
First Name Oren
Middle Name J
Last Name Henry

CAPER

Suffix
Title Department Director

ESG Contact Address

Street Address 1 400 S. Orange Ave.
Street Address 2
City Orlando
State FL
ZIP Code -
Phone Number 4072462226
Extension
Fax Number 4072463055
Email Address oren.henry@cityoforlando.net

ESG Secondary Contact

Prefix Ms
First Name Sonia
Last Name Carnaval
Suffix
Title Housing Division Manager
Phone Number 4072463326
Extension
Email Address sonia.carnaval@cityoforlando.net

2. Reporting Period—All Recipients Complete

Program Year Start Date 10/01/2022
Program Year End Date 09/30/2023

3a. Subrecipient Form – Complete one form for each subrecipient

Subrecipient or Contractor Name: Homeless Services Network of Central Florida
City: Orlando
State: FL
Zip Code: 32854, 7068
DUNS Number: 159419535
UEI:
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: 16000

Subrecipient or Contractor Name: HARBOR HOUSE OF CENTRAL FLORIDA

City: Orlando

State: FL

Zip Code: 32868, 0748

DUNS Number: 063306047

UEI:

Is subrecipient a victim services provider: Y

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 30000

Subrecipient or Contractor Name: COALITION FOR THE HOMELESS OF CENTRAL FLORIDA, INC

City: Orlando

State: FL

Zip Code: 32801, 2542

DUNS Number: 613920354

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 30000

Subrecipient or Contractor Name: The Southern Territorial Headquarters of The Salvation Army

City: Orlando

State: FL

Zip Code: 32804, 6802

DUNS Number: 827897914

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 30000

Subrecipient or Contractor Name: Christian Service Center

City: Orlando

State: FL

Zip Code: 32805, 1809

DUNS Number:

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 51398

Subrecipient or Contractor Name: SALT Outreach

City: Orlando

State: FL

Zip Code: 32801, 2759

DUNS Number: 105001285

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 30000

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CR-65 - Persons Assisted

4. Persons Served

4a. Complete for Homelessness Prevention Activities

Number of Persons in Households	Total
Adults	23
Children	19
Don't Know/Refused/Other	0
Missing Information	0
Total	42

Table 16 – Household Information for Homeless Prevention Activities

4b. Complete for Rapid Re-Housing Activities

Number of Persons in Households	Total
Adults	0
Children	0
Don't Know/Refused/Other	0
Missing Information	0
Total	0

Table 17 – Household Information for Rapid Re-Housing Activities

4c. Complete for Shelter

Number of Persons in Households	Total
Adults	1,954
Children	701
Don't Know/Refused/Other	0
Missing Information	2
Total	2,657

Table 18 – Shelter Information

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4d. Street Outreach

Number of Persons in Households	Total
Adults	1,550
Children	12
Don't Know/Refused/Other	13
Missing Information	0
Total	1,575

Table 19 – Household Information for Street Outreach

4e. Totals for all Persons Served with ESG

Number of Persons in Households	Total
Adults	4,473
Children	732
Don't Know/Refused/Other	13
Missing Information	2
Total	5,220

Table 20 – Household Information for Persons Served with ESG

5. Gender—Complete for All Activities

	Total
Male	3,868
Female	1,730
Transgender	15
Don't Know/Refused/Other	0
Missing Information	118
Total	5,731

Table 21 – Gender Information

6. Age—Complete for All Activities

	Total
Under 18	742
18-24	355
25 and over	4,649
Don't Know/Refused/Other	7
Missing Information	10
Total	5,763

Table 22 – Age Information

7. Special Populations Served—Complete for All Activities

Number of Persons in Households

Subpopulation	Total	Total Persons Served – Prevention	Total Persons Served – RRH	Total Persons Served in Emergency Shelters
Veterans	298	0	0	298
Victims of Domestic Violence	942	1	0	941
Elderly	214	2	0	212
HIV/AIDS	68	0	0	68
Chronically Homeless	391	0	0	391
Persons with Disabilities:				
Severely Mentally Ill	440	0	0	440
Chronic Substance Abuse	77	0	0	77
Other Disability	499	0	0	499
Total (Unduplicated if possible)	2,929	0	0	2,926

Table 23 – Special Population Served

CR-70 – ESG 91.520(g) - Assistance Provided and Outcomes

10. Shelter Utilization

Number of New Units - Rehabbed	0
Number of New Units - Conversion	0
Total Number of bed-nights available	259,000
Total Number of bed-nights provided	207,922
Capacity Utilization	80.28%

Table 24 – Shelter Capacity

11. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

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CR-75 – Expenditures

11. Expenditures

11a. ESG Expenditures for Homelessness Prevention

	Dollar Amount of Expenditures in Program Year		
	2020	2021	2022
Expenditures for Rental Assistance	0	0	0
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	118,440	0
Expenditures for Homeless Prevention under Emergency Shelter Grants Program	13,052	48,201	51,398
Subtotal Homelessness Prevention	13,052	166,641	51,398

Table 25 – ESG Expenditures for Homelessness Prevention

11b. ESG Expenditures for Rapid Re-Housing

	Dollar Amount of Expenditures in Program Year		
	2020	2021	2022
Expenditures for Rental Assistance	31,101	0	0
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0	0
Expenditures for Homeless Assistance under Emergency Shelter Grants Program	0	0	30,000
Subtotal Rapid Re-Housing	31,101	0	30,000

Table 26 – ESG Expenditures for Rapid Re-Housing

11c. ESG Expenditures for Emergency Shelter

	Dollar Amount of Expenditures in Program Year		
	2020	2021	2022
Essential Services	0	0	0
Operations	115,800	0	90,000
Renovation	0	0	0

Major Rehab	0	0	0
Conversion	0	0	0
Subtotal	115,800	0	90,000

Table 27 – ESG Expenditures for Emergency Shelter

11d. Other Grant Expenditures

	Dollar Amount of Expenditures in Program Year		
	2020	2021	2022
Street Outreach	0	0	0
HMIS	15,000	16,000	16,000
Administration	19,439	14,808	15,194

Table 28 - Other Grant Expenditures

11e. Total ESG Grant Funds

Total ESG Funds Expended	2020	2021	2022
433	194,392	197,449	202,592

Table 29 - Total ESG Funds Expended

11f. Match Source

	2020	2021	2022
Other Non-ESG HUD Funds	0	0	0
Other Federal Funds	0	0	501,895
State Government	0	0	291,674
Local Government	0	0	0
Private Funds	0	0	0

Other	0	151,274	0
Fees	0	0	0
Program Income	0	0	0
Total Match Amount	0	151,274	793,569

Table 30 - Other Funds Expended on Eligible ESG Activities

11g. Total

Total Amount of Funds Expended on ESG Activities	2020	2021	2022
	194,392	348,723	996,161

Table 31 - Total Amount of Funds Expended on ESG Activities

Attachment

Coversheet

**DRAFT Consolidated Annual
Performance
and Evaluation Report (CAPER)
Program Year 2022**



Housing & Community Development Department
400 South Orange Avenue
Orlando, FL 32802-4990

2022 ESG CAPER

11/29/23, 2:16 PM

Sage: Reports: HUD ESG CAPER



HUD ESG CAPER

Report: CAPER

Period: 10/1/2022 - 9/30/2023

Your user level here: Data Entry and Account Admin

Contains all user-entered forms and aggregate CAPER-CSV data.

Report Date Range

10/1/2022 to 9/30/2023

Contact Information

First Name	Oren
Middle Name	J.
Last Name	Henry
Suffix	Mr.
Title	Housing and Community Development Director
Street Address 1	400 South Orange Ave., 7th Fl
Street Address 2	
City	Orlando
State	Florida
ZIP Code	32802
E-mail Address	oren.henry@cityoforlando.net
Phone Number	(407)724-6232
Extension	
Fax Number	

Project types carried out during the program year

Components	Projects	Total Persons Reported	Total Households Reported
Emergency Shelter - Entry Exit	2	1693	1341
Emergency Shelter - Night-by-Night	2	1910	1824
Day Shelter	0	0	0
Transitional Housing	0	0	0
Total Emergency Shelter Component	2	1910	1824
Total Street Outreach	1	2121	2095
Total PH - Rapid Re-Housing	0	0	0
Total Homelessness Prevention	1	42	17

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Grant Information

Emergency Shelter Rehab/Conversion

Did you create additional shelter beds/units through an ESG-funded rehab project	No
Did you create additional shelter beds/units through an ESG-funded conversion project	No

Data Participation Information

Are there any funded projects, except HMIS or Admin, which are <u>not listed on the Project, Links and Uploads form</u> ? This includes projects in the HMIS and from VSP	No
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Project Outcomes

Project outcomes are required for all CAPERS where the program year start date is 1-1-2021 or later. This form replaces the narrative in CR-70 of the eCon Planning Suite.

From the Action Plan that covered ESG for this reporting period copy and paste or retype the information in Question 5 on screen AP-90: "Describe performance standards for evaluating ESG."

The City's HCD consulted with the CoC lead agency, the Homeless Services Network of Central Florida in creating the performance standards for evaluating the proposed H-ESG activities.

The purpose of these performance standards is to provide a measure for the City's HCD and the Continuum of Care to evaluate the H-ESG service provider's effectiveness and success in the following areas:

1) Targeting those who need the assistance most;

Targeting households of families with children who have become homeless in the past three months/90 days.

2) Reducing the number of people living on the streets or emergency shelters;

By documenting prior location and matching with Point-In-Time Counts for families with Children

3) Shortening the time people spend homeless; and

Targeting households of families with children who have become homeless in the past three months/90 days and providing access to housing within thirty (30) days of eligibility completion.

4) Reducing each program participant's housing barriers or housing stability risks.

Providing supportive services through case management; including referrals for financial benefits such as SNAP (Supplemental Nutrition Assistance Program), WIC (Women, Infants, and Children) programs, adult education placement, household budgeting classes, and job placement agencies.

Based on the information from the Action Plan response previously provided to HUD:

1. Briefly describe how you met the performance standards identified in A-90 this program year. *If they are not measurable as written type in N/A as the answer.*

The City consulted with the CoC lead agency, the Homeless Services Network of Central Florida, in creating the performance standards for evaluating the proposed ESG activities. Standards were established through consultation with the Continuum of Care and Orange County covering areas such as determining client eligibility, type, duration and limits of homeless assistance and coordination among services providers. For Program Year 2022, our ESG activities were effective in:

1. Targeting those who need assistance the most – The Salvation Army, Coalition for the Homeless, and Harbor House provide emergency shelter for people who are homeless. Harbor House provides emergency shelter for those who are victims of domestic abuse.
 2. Preventing people from living on the streets or emergency shelters – Christian Service Center provided homeless prevention services and kept people in their homes.
 3. Reducing each program participant's housing barriers or housing stability risks – Coalition for the Homeless, the Salvation Army, Harbor House, Christian Service Center, and SALT Outreach, provide case management services that include diversion, job training, budget training, life skills training, and substance abuse counseling if needed. All these services help make the transition from emergency shelter to permanent housing, independent living, and prevent individual and families from becoming homeless again.
- A total of 3,603 people were provided emergency shelter and 42 people were provided homeless prevention services during Program Year 2022.

2. Briefly describe what you did not meet and why. *If they are not measurable as written type in N/A as the answer.*

N/A

OR

3. If your standards were not written as measurable, provide a sample of what you will change them to in the future? *If they were measurable and you answered above type in N/A as the answer.*

N/A

Financial Information

ESG Information from IDIS

As of 9/29/2023

FY	Grant Number	Current Authorized Amount	Funds Committed By Recipient	Funds Drawn	Balance Remaining	Obligation Date	Expenditure
2023							
2022	E22MC120015	\$202,592.00	\$202,592.00	\$187,396.89	\$15,195.11	10/26/2022	10/26/2022
2021	E21MC120015	\$197,449.00	\$197,449.00	\$197,449.00	\$0	10/25/2021	10/25/2021
2020	E20MC120015	\$194,392.00	\$194,392.00	\$194,392.00	\$0	10/15/2020	10/15/2020
2019	E19MC120015	\$180,125.00	\$180,124.98	\$180,124.98	\$0.02	10/23/2019	10/23/2019
2018	E18MC120015	\$167,989.02	\$167,989.02	\$167,989.02	\$0	10/3/2018	10/3/2018
2017	E17MC120015	\$162,256.00	\$162,256.00	\$162,256.00	\$0	10/19/2017	10/19/2017
2016	E16MC120015	\$166,071.00	\$166,071.00	\$166,071.00	\$0	11/3/2016	11/3/2016
2015	E15MC120015	\$161,004.00	\$161,004.00	\$161,004.00	\$0	9/23/2015	9/23/2015
Total		\$1,722,758.02	\$1,722,758.00	\$1,707,562.89	\$15,195.13		

Expenditures	2023		2022		2021		2020		2019		2018	
	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
FY2022 Annual ESG Funds for												
Non-COVID												
Homelessness Prevention												
Rental Assistance												
Relocation and Stabilization Services - Financial Assistance												
Relocation and Stabilization Services - Services												
Hazard Pay (unique activity)												
Landlord Incentives (unique activity)												
Volunteer Incentives (unique activity)												
Training (unique activity)												
Homeless Prevention Expenses												
0.00												
FY2022 Annual ESG Funds for												
Non-COVID												
Rapid Re-Housing												
Rental Assistance												
Relocation and Stabilization Services - Financial Assistance												
Relocation and Stabilization Services - Services												
Hazard Pay (unique activity)												
Landlord Incentives (unique activity)												
Volunteer Incentives (unique activity)												
Training (unique activity)												
RRH Expenses												
0.00												
FY2022 Annual ESG Funds for												
Non-COVID												
Emergency Shelter												
Essential Services												
Operations												
Renovation												
Major Rehab												
Conversion												
Hazard Pay (unique activity)												
Volunteer Incentives (unique activity)												
Training (unique activity)												
Emergency Shelter Expenses												
0.00												
FY2022 Annual ESG Funds for												
Non-COVID												
Temporary Emergency Shelter												
Essential Services												
Operations												

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Leasing existing real property or temporary structures	
Acquisition	
Renovation	
Hazard Pay (unique activity)	
Volunteer Incentives (unique activity)	
Training (unique activity)	
Other Shelter Costs	
Temporary Emergency Shelter Expenses	
	FY2022 Annual ESG Funds for
Street Outreach	Non-COVID
Essential Services	
Hazard Pay (unique activity)	
Volunteer Incentives (unique activity)	
Training (unique activity)	
Handwashing Stations/Portable Bathrooms (unique activity)	
Street Outreach Expenses	0.00
	FY2022 Annual ESG Funds for
Other ESG Expenditures	Non-COVID
Cell Phones - for persons in CoC/YHDP funded projects (unique activity)	
Coordinated Entry COVID Enhancements (unique activity)	
Training (unique activity)	
Vaccine Incentives (unique activity)	
HMIS	16,000.00
Administration	15,194.00
Other Expenses	31,194.00
	FY2022 Annual ESG Funds for
	Non-COVID
Total Expenditures	31,194.00
Match	
Total ESG expenditures plus match	31,194.00

Total expenditures plus match for all years

Sources of Match

	FY2022	FY2021	FY2020	FY2019	FY2018	FY2017	FY2016	FY2015
Total regular ESG plus COVID expenditures brought forward	\$31,194.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total ESG used for COVID brought forward	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total ESG used for regular expenses which requires a match	\$31,194.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Match numbers from financial form	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Match Percentage	0.00%	0%	0%	0%	0%	0%	0%	0%

Match Source FY2022 FY2021 FY2020 FY2019 FY2018 FY2017 FY2016 FY2015

Other Non-ESG HUD Funds

Other Federal Funds

State Government

Local Government 31,194.00

Private Funds 171,398.00

Other

Fees

Program Income

Total Cash Match 202,592.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00

Non Cash Match

Total Match 202,592.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00

Program Income

Program income is the income received by the recipient or subrecipient directly generated by a grant supported activity. Program income is defined in 2 CFR §200.307. More information is also available in the ESG CAPER Guidebook in the resources tab above.

Did the recipient earn program income from any ESG project during the program year?

DRAFT